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COMPANY

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## OUR PHILOSOPHY

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We believe that benchmarking is essential to the continuous improvement of our services. Due to the very nature of our services and the settings in which we operate, we spontaneously chose quality as our fundamental value.

This means not only keeping up to date with the state of the art in the different sectors in which we operate, by using the most advanced technology and products, but also carefully

selecting our employees and improving their specific skills through on-going professional training. This is the only way to transform human value into a professional asset.

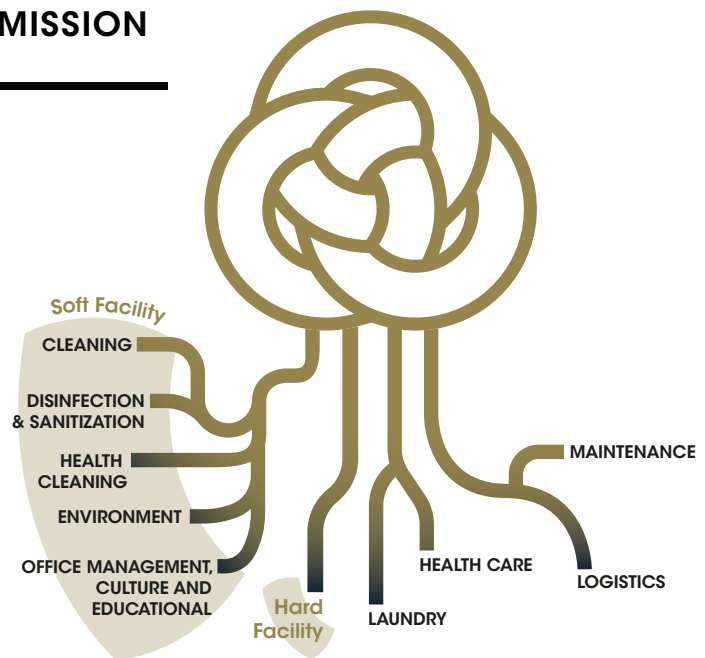
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## MISSION

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We have always created quality of life in the workplace and we believe in continuous improvement.

We operate in the multiservice sector with professionalism and passion to ensure transparency and streamlined, organised work processes, both within our own companies and for the customer.



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**"Mediating between the customer and globally available resources, offering high value services, in order to promote the welfare of the community."**

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#### **Euro&Promos FM**

Our story began in 1994 with the founding of Eurocoop. In 2007, the merger with Promos San Giacomo led to the creation of Euro&Promos FM Soc. Coop.p.a. In 2017, continuing its evolutionary process, Euro&Promos FM converted to a public limited company, thereby aligning itself with requirements dictated by the market. It is the main company in the Group and one of the most important Italian firms in the multiservice sector. It offers institutional, industrial and washroom cleaning, warehouse logistics and industrial maintenance as well as operations in the field of culture.



#### **Euro&Promos Social Health Care**

This company began in 1996 and in 2016 took its current name. It provides integrated management services for residential facilities (nursing homes, sheltered housing, rest homes) and home care services for the elderly and disabled. It also offers health and social care and rehabilitation services, animation and socialisation activities and educational and recreational services for minors.



#### **Euro&Promos Laundry**

Having inherited a business with over sixty years of experience, this company is responsible for the management of laundry services for hotel, hospital and health care facilities, nursing homes and community settings.

## OUR FIGURES

**WE GENERATE A TURNOVER  
OF OVER 150.000.000,00 €  
NATIONWIDE**



Headquarters



Secondary Site



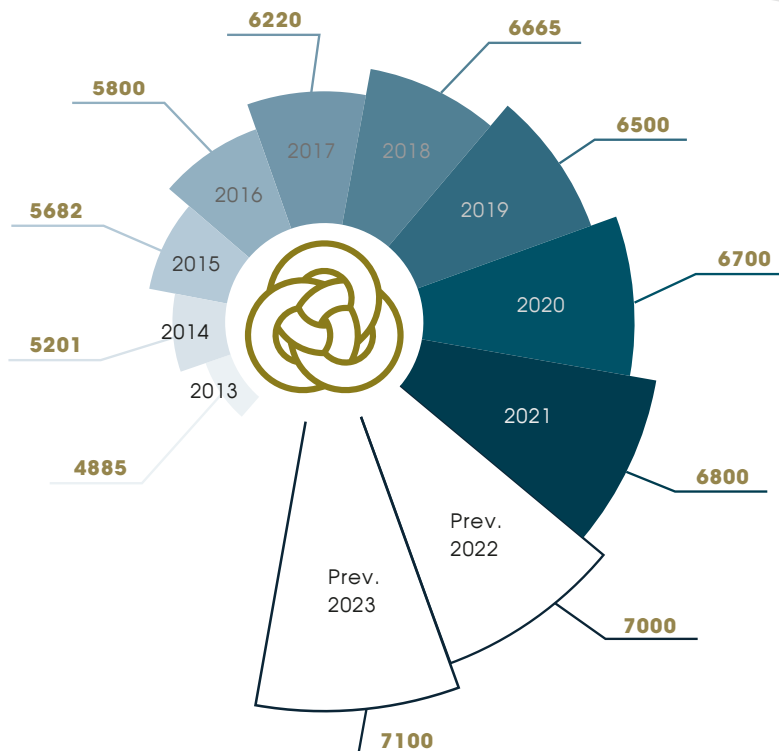
Subsidiary - local unit



Operating Site



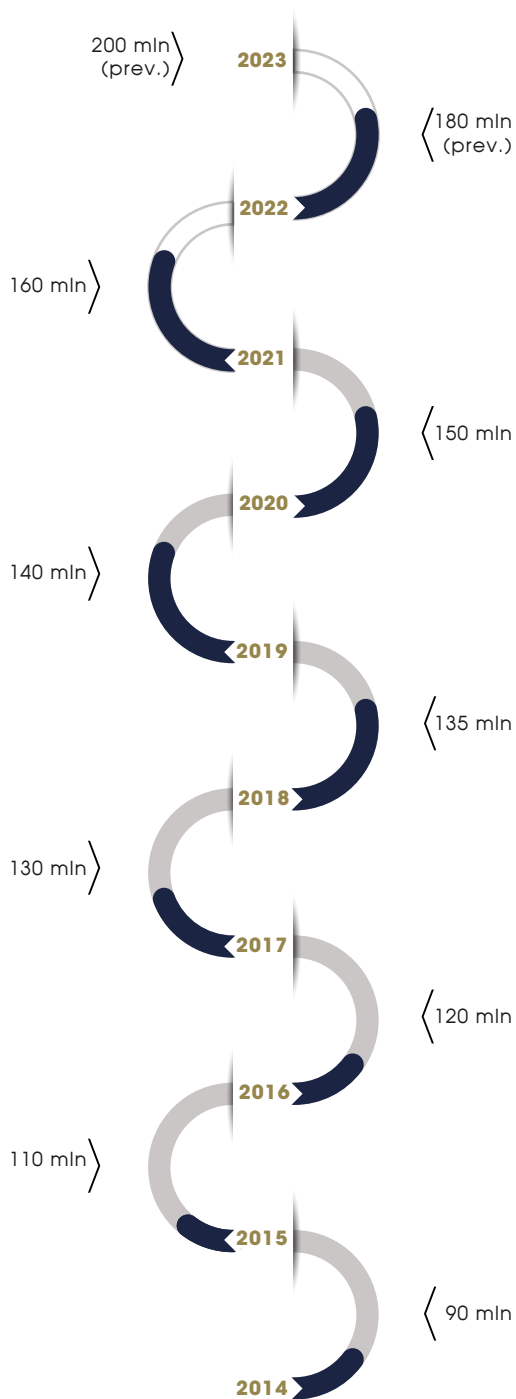
## OUR PEOPLE



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## PASSION

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**THE STEADY GROWTH OF OUR COMPANY HAS ENABLED US TO CONSISTENTLY INCREASE OUR TURNOVER**



Human well-being and the intelligent, efficient management of human spaces is what we have been offering for years: a global service that improves the habitat and the everyday life of those who work in it. Our passion for our work has led us to excel in different fields, always with service quality as our ultimate goal. Over the years, the growth of our structure has been exponential and, after just five years in business, we obtained an award from the Chamber of Commerce of Udine for our economic and employment development, followed over time by a number of other awards. Our headquarters in Udine are a symbol of strength and transparency, two of our distinctive qualities. They represent the essence of our commitment: rendering facilities comfortable, functional and well organised.

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## ETHICS

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Quality certification of our work is a guarantee we offer our customers given that some of the areas in which we provide services, such as healthcare facilities, public offices and production and storage facilities, require high organisational standards.

This is why since 2000 we have obtained numerous certifications for the different areas in which we operate, including the planning, provision and management of services and the ethical commitment to workers' rights and health and safety in the

workplace. We periodically apply for new certifications in order to maintain our high standard of service and guarantee maximum reliability for the customer.

### Security

- **ISO 45001:2018** Occupational Health and Safety Management System
- **ATTESTED ASSEVERATION** on the organization and security Management Model
- **BIOSAFETY TRUST CERTIFICATION** Prevention and infection control management system

### Environmental

- **ISO 14001:2015** Environmental Management System
- **UNI EN 16636:2015** Weed Management System
- **EMAS** Eco-Management and Audit Scheme
- **EPD** Environmental Product Declaration
- **ECOLABEL** brand
- Fitosanitary **FITOK** brand
- **ISO 14067:2018** Carbon Footprint
- **ISO 50001:2018** Energy Management Systems

### Social Responsibility

- **SA8000:2014** Ethics
- **Ethics Award** - Euretica Association

### Organization

- **LEGALITY RANKING \*\*\***  
Highest score Standard of legality of companies (Italian Competition and Market Authority)
- **ISO 37001:2016** Management system for the prevention of corruption
- **GDPR n.2016/679** General Data Protection Regulation
- **D.Lgs. 231** Corporate Liability
- **Felix Award** "Best business under 40 for management performance and financial reliability certified by Cerved"

### Quality

- **ISO 9001:2015** Quality Management System
- **UNI 10881:2013** Services-Residential Assistance to the Elderly-Service Requirements
- **ISO 3834-2:2005** Construction of Structural Carpentry Elements
- **EN 1090-1:2009+A1:2011** - Structural Components and Kits for Steel Structures
- **QB Brand** Quality&Wellbeing Residential Facilities
- **UNI EN 14065:2016** - Biocontamination control system in the washing of textile products